



El Salvador - Health Benefits

Provided through Assa El Salvador, GEB's Network Partner in El Salvador

Established in 2009, Assa El Salvador offers a comprehensive range of products including group Health, Life, Disability and Accident insurance. Assa El Salvador is part of the Assa Group, a leading provider of insurance products for over 80 years throughout the Panamanian and Central American markets.

Medical Plan Management

Key capabilities include:

- Comprehensive group benefit products including Health, Life, Disability and Accident;
- Available benefits include Outpatient, Inpatient, Pharmaceutical and Maternity for Employees and Dependants;
- Provider network of hospitals and specialists; Network may be customised to suit client needs;
- Dedicated Network Management team for accreditation and provider relationship management;
- Patient steerage to in-home medical care;
- Online provider claims portal to confirm coverage and submit claims for reimbursement;
- A member app to check benefits and submit claims;
- Dedicated medical case management team, providing patient support, pre-authorisation for care, and treatment guidance before/during/after hospitalisation;
- 24/7 member service centre providing support for questions about benefits, claims, billing.
- Telemedicine through a 24/7 health consultation platform providing access to clinical support via phone/video chat for medical advice and information.

Health & Wellbeing Programmes

In addition to group benefit coverage, Assa Compania de Seguros also offers a comprehensive range of health and wellbeing services designed to help members Stay healthy, Return to health after sickness or injury, and Manage chronic illness:

Stay healthy

- Workplace Vaccination Programmes, including Influenza, Rota Virus, PCV, MMB, Meningitis, HPV, Whooping Cough and Yellow Fever;
- Workplace health events;
- Health Checks / Biometric Screening and Executive Health Checks.

Return to health

- Telemedicine through a 24/7 health consultation platform providing access to clinical support via phone/video chat for medical advice and information.

El Salvador annual medical trend: n/a - AON, WTW, Mercer (2024)

Note: capabilities vary by country and change periodically; for complete details on all current capabilities and programmes please contact your GEB representative. The information contained in this document is provided by Assicurazioni Generali S.p.A - Luxembourg Branch (the "Branch") for general information purposes only. While the Branch endeavours to keep the information up to date and correct, it makes no representations or warranties of any kind, express or implied, about the completeness, accuracy, reliability, sustainability, or availability concerning the document or the information, products, services, or related graphics contained in this document for any purpose. Any reliance placed on such information is therefore at the user's risk. GEBHEALTH/El Salvador 02.01.2024