



France - Health Benefits

Provided through Generali France, GEB's Network Partner in France

Based in Paris, Generali France was established in 1995 and has become a major player in the French market with over 7,000 staff, a network of more than 2,500 general agents and agency employees, and 3,800 brokers. Generali France currently provides insurance products to over 8.3million customers.

Medical Plan Management

Key capabilities include:

- Group Life, Medical, Travel, Property/Casualty products;
- Medical plans may be customised to include member cost-share components such as out-of-pocket maximum limits and co-payments;
- Provider network offering access to packaged pricing, discounts and direct payments. Dedicated network management team focused on credentialing, monitoring, cost containment;
- Dedicated medical case management team, providing patient support and treatment guidance
- Online member portal for self-service access to benefit details, claims tracking and provider search by location and specialty;
- Member service centre, available during normal business hours for questions about billing, benefits, claims status.

Health & Wellbeing Programmes

In addition to group benefit plans, Generali France also offers clients a range of health and wellbeing programmes designed to help members Stay healthy, Return to health after sickness or injury, and Manage chronic illness:

Stay healthy

- Nutritional counseling/weight management, discounts on gym memberships;
- Access to online health content (newsletters, posters, flyers, brochures, push content);
- Workplace health campaigns, fairs, health checks including vaccinations, health risk assessments; health education;
- Mobile healthapp with information on physical health and wellbeing;

Return to health

- Employee Assistance Programme (EAP) for mental health screening, treatment;
- Telemedicine/virtual healthcare;
- Medical second opinion services;
- Disability management/return to work;
- Smoking cessation;

Manage chronic illness

Onsite health sessions offering patient education on major chronic conditions including Asthma, Chronic Obstructive Pulmonary Disease, Diabetes, Heart Disease, Hypertension, Maternity care.

France annual medical trend: 5% AON, 7.46% WTW, 6.1% Mercer (2024)

Note: capabilities vary by country and change periodically; for complete details on all current capabilities and programmes please contact your GEB representative. The information contained in this document is provided by Assicurazioni Generali S.p.A - Luxembourg Branch (the "Branch") for general information purposes only. While the Branch endeavours to keep the information up to date and correct, it makes no representations or warranties of any kind, express or implied, about the completeness, accuracy, reliability, sustainability, or availability concerning the document or the information, products, services, or related graphics contained in this document for any purpose. Any reliance placed on such information is therefore at the user's risk. GEBHEALTH/France 02.01.2024