



Italy - Health Benefits

Provided through Generali Italia, GEB's Network Partner in Italy

Generali Italia is the largest insurance company in Italy with over 18,000 employees, and a representative network of more than 1,500 agencies and 2,300 agents nationwide. Generali Italia insures more than 6 million customers in Italy, providing a wide range of insurance programmes including Life, Health, Accident and Property Insurance, and Pension/Investment products.

Medical Plan Management

Key capabilities include:

- Group and Individual Medical, Group Life and Accident products;
- Medical plans may be customised;
- Provider network offering access to direct payment arrangements;
- Provider networks can be tailored to suit client needs;
- Dedicated network management team focused on credentialing, monitoring, cost containment;
- Dedicated medical case management team, providing patient support, pre-authorisation for care, and treatment guidance;
- Online member portal for self-service access to benefit details, claims tracking and provider search by location and specialty;
- Member service centre providing support for questions about benefits, claims and billing during normal business hours.

Health & Wellbeing Programmes

In addition to group benefit plans, Generali Italia also offers clients a range of health and wellbeing programmes designed to help members Stay healthy, Return to health after sickness or injury, and Manage chronic illness:

Stay healthy

- Coverage for vaccinations;
- Mobile nutrition health app;
- Obesity prevention programme;

Return to health

- Medical Second Opinion services for consultation on complex care, including treatment alternatives;

Manage chronic illness

- Medical case management to identify treatment/ health maintenance alternatives for chronic conditions, and support members before/during/after hospitalisation.

Italy annual medical trend: 6% AON, 6.75% WTW, 9% Mercer (2024)

Note: capabilities vary by country and change periodically; for complete details on all current capabilities and programmes please contact your GEB representative. The information contained in this document is provided by Assicurazioni Generali S.p.A - Luxembourg Branch (the "Branch") for general information purposes only. While the Branch endeavours to keep the information up to date and correct, it makes no representations or warranties of any kind, express or implied, about the completeness, accuracy, reliability, sustainability, or availability concerning the document or the information, products, services, or related graphics contained in this document for any purpose. Any reliance placed on such information is therefore at the user's risk. GEBHEALTH/Italy 02.01.2024