



Jordan - Health Benefits

Provided through Middle East Insurance Company, GEB's Network Partner in Jordan

Founded in 1962, Middle East Insurance Company is one of the oldest and most established insurers in the market. The company offers a comprehensive range of products including Life, Health, Accident, Property and Automotive insurance, and specialised insurance solutions for the Marine, Engineering and Aviation industries. With its head office in Amman, and seven branches throughout the capital and other major cities across the country, Middle East Insurance Company is a recognised leader in the local market.

Medical Plan Management

Key plan management capabilities include:

- Comprehensive group benefit products including Life, Health, Accident; Group Medical, Individual Travel Medical plan;
- Benefits include Outpatient, Inpatient, Pharmaceutical, Vision, Maternity and Dental;
- Medical plans may be customised to include member cost-share components such as co-insurance, co-payments, and out of pocket maximums;
- National provider network offering access to discounted, direct payment arrangements. Networks can be tailored to suit client needs;
- Dedicated network management team focused on credentialing, monitoring, cost containment;
- 24X7 medical case management from MedNet, a leading provider of healthcare support services;
- An online claims portal for network hospitals/clinics/physicians to confirm coverage and submit claims for reimbursement;
- Mobile app MedNet, including a search engine where members can find providers by location and specialty and view benefits information;
- Member service centre (24/7) providing assistance with benefit questions, payment arrangements.

Health & Wellbeing Programmes

Middle East Insurance Company also offers clients a range of health and wellbeing programmes designed to help members Stay healthy, Return to health after sickness or injury, and Manage chronic illness:

Stay healthy

- Health Education and workplace health fairs; onsite Health Education Sessions with Health professionals on physical wellbeing;
- Workplace vaccinations, including Influenza, Rota Virus, PCV, MMB, HPV, Whooping Cough and Yellow Fever;
- Executive Health Checks;
- Mobile Health App via MedNet.

Return to health

- Patient support including coordination of home healthcare, durable medical equipment, prescription drugs, etc;
- Access to Second Medical Opinion Service through the MedNet specialist network, to understand alternative treatment options.

Manage chronic illness

- Medical case management to identify treatment/health maintenance alternatives for chronic conditions, and support members before/during/after hospitalisation.

Jordan annual medical trend: 5% AON, 5% WTW, n/a Mercer (2024)

Note: capabilities vary by country and change periodically; for complete details on all current capabilities and programmes please contact your GEB representative. The information contained in this document is provided by Assicurazioni Generali S.p.A - Luxembourg Branch (the "Branch") for general information purposes only. While the Branch endeavours to keep the information up to date and correct, it makes no representations or warranties of any kind, express or implied, about the completeness, accuracy, reliability, sustainability, or availability concerning the document or the information, products, services, or related graphics contained in this document for any purpose. Any reliance placed on such information is therefore at the user's risk. GEBHEALTH/Jordan 02.01.2024